Turn off Compatibility Mode

If you are using Internet Explorer 9 or above and are receiving the incompatibility messaging you may have compatibility mode turned on. This is a setting that incorrectly identifies your browser as Internet Explorer 7.

To turn compatibility mode off follow these instructions:

1. Open Internet Explorer
2. Click on the Tools Menu

   File   Edit   View   Favorites   Tools   Help

3. Select Compatibility View Settings

   Compatibility View settings

4. On the Settings window, remove any line items from the list that include Amerisure.com, Portal, or SureConnect in the title and uncheck the first and third boxes.

   Websites you've added to Compatibility View:

   amerisure.com   Remove

   ☐ Display all websites in Compatibility View
   ☐ Display intranet sites in Compatibility View
   ☐ Download updated compatibility lists from Microsoft
   Learn more by reading the Internet Explorer privacy statement